

METRO FIRE DEPARTMENT

City of Green Bay

Village of Allouez



2020 Annual Report

**ISO CLASS 1
DEPARTMENT**

EXECUTIVE SUMMARY

2020 was a year that I'm sure none of us will ever forget. Personally, it was the most challenging year of my 38 year career. Thinking back to February of 2020 we started getting the first reports of a new "virus" and by March we were in the throes of an all-out global pandemic! This event was challenging for our department in many ways but I'm extremely proud of how our personnel (from the newest member right up to the senior ranks) responded to the crisis. The details of the effects, and our involvement in the response is detailed at the beginning of this report.

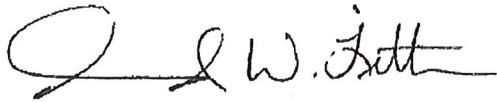
While dealing with the pandemic, we faced other obstacles including additional flooding events, civil unrest in the downtown area, and a major water main break at the Bellevue Retirement Center as well as all of the "normal" emergency responses that we routinely handle. While our call volume was down slightly (3.86 %) versus the previous year, our overall trend over the last 6 years has been an increase in emergency calls of 11% or 1322 emergency calls. The current year reduction was due, in most part, to the pandemic with many people working from home, reducing or eliminating unnecessary travel, home-schooling, and a general reduction in activities outside of home.

One of the major improvements in the department was the replacement of the entire Self Contained Breathing Apparatus (SCBA) equipment and air compressors. This was no small undertaking! Following approval from the Finance Committee and the full Council, approximately \$1,000,000 was earmarked in the Capital Improvement Program to replace the equipment in whole. Prior to this replacement, the equipment was piece-mealed which led to different versions of the equipment and various levels of life saving equipment, most of which was not up to date. SCBA is the single most important piece of equipment that firefighters use to protect their lungs from smoke, fire and heat during a fire and in many other circumstances as well.

In March of 2020, we were approached by the Village of Bellevue regarding the need for an Interim Fire Chief. Our team submitted a proposal along with another entity and we were successful in our bid. This led to discussions throughout the year between ourselves and the management and elected officials of Bellevue regarding the merging of the departments. Through countless hours of research, meetings and discussion, we were able to sign a Consolidation Agreement on November 13th, 2020 between the two communities that became effective on January 1, 2021. Long term, this will result in the elimination of duplicate administrative personnel, apparatus and equipment. We will provide a more efficient service at a reduced cost to all tax payers. It is our intention to continue these discussions with other entities when we are approached about the possibility.

Finally, a word about the need for capital investment in our facilities in the **NEAR FUTURE**. Referencing "Facilities" on pages 24 & 25 of this report, it should be noted that we have two stations (Station 1, 92 years old & Station 3, 85 years old) that are in

need of replacement. Both of these facilities have far exceeded their useful life and were built during a time when horses pulled steam fire engines. They are out of date, out of code and have serious deficiencies throughout the structures. Operationally they just do not fit our modern fire department, its members or the public. Serious planning must be given to replacing these building within the next 3-5 years. It would be our intention to eliminate Station 1 and build a new Station 3 with an administrative wing or floor somewhere in the Broadway District.



Fire Chief David W. Litton



Photos by Captain Matt Gerber, First In Photos.

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2020: The Year of COVID

As the news that COVID-19 had entered the United States spread, it quickly became clear that things were going to escalate rapidly in a short period time, changing how GBMFD would operate. Plans were immediately made to procure personal protective equipment (PPE) to keep our personnel safe as they would be on the front lines of the emerging pandemic. This included working with existing vendors, purchasing from local suppliers and manufacturers, and casting a wide net into as many other supply chains as possible. GBMFD would like to thank Prevea, Grainger, and Little Rapids Corporation for their assistance with testing and vaccinating our staff and procuring PPE. With their help, GBMFD was able to keep our staff properly equipped throughout the year and continues to have adequate supplies moving into 2021. When COVID-19 cases began to appear in the Green Bay area, a professional cleaning contractor was brought in to sanitize the departments six ambulances every day and as needed after transporting a COVID-19 positive patient. To control sanitizing costs, GBMFD procured several sanitizing machines that could be used for all apparatus and fire stations as needed. This allowed us to significantly reduce cost while increasing the frequency of cleanings to keep the public and our personnel safe.

Though GBMFD works with public health officials at different times throughout a normal year, the department identified the need to strengthen relationships and lines of communication with Brown County Public Health early on. We began meeting with public health and other EMS agencies on a regular basis to start planning for what was sure to come. GBMFD also began to meet virtually with other fire departments from around the state to gather and share information and best practices. These meetings quickly became daily occurrences in order to keep up with the constantly changing situation.

As the pandemic continued to escalate through the early days of March, multiple agencies needed to communicate and coordinate efforts. This included Public Health, Hospitals, Police, Fire, and EMS. To facilitate communication, coordination, and the flow of information the department activated the City of Green Bay Emergency Operations Center (EOC) on 3/14/2020, followed immediately by the activation of the Brown County Emergency Operations Center.



GBMFD was able to use many of its assets to assist in the regional response. The biggest asset relied upon was our people. More than 30 GBMFD staff assisted with various roles in the EOC. Some GBMFD personnel worked at the EOC continuously for several months. In the beginning several GBMFD retirees returned as volunteers to assist, guide,

and fill positions in the Incident Command System. GBMFD personnel who also serve as civilian soldiers in the Wisconsin National Guard (WING) were critical liaisons to the WING units that assisted with community testing at two locations, testing thousands of people. GBMFD played a large role in establishing and staffing the logistics section of the Incident Command structure. Logistics was responsible for supplying personal protective equipment to all agencies requesting assistance. Logistics' responsibilities included



supplying test sites, establishing a warehouse and distribution system for the PPE, feeding response personnel, and redistribution of PPE supplies to all municipal clerks in Brown County during the elections. GBMFD used personnel that had previous logistics experience through training with Wisconsin Task Force 1 and the local Incident Management Team. Retirees were again used to deliver supplies as needed throughout the County.

The COVID-19 pandemic taxed all parts of our systems and practices. It also forced us to establish new methods of operation and put our personnel in situations that they never experienced before. When coupled with flooding events and the civil unrest that occurred several times throughout the year, it was truly a year unlike any other.



The following table is an example some of the significant events that occurred.

SIGNIFICANT EVENTS LOG:

Time	Event/Action
3/14/2020	City of Green Bay Emergency Operations Center (EOC) activated
3/14/2020	Brown County Emergency Operations Center (EOC) activated
3/16/2020	Incident Command (IC) Organization Charts started, Incident Command Post (ICP) at Sophie Beaumont City of Green Bay declares emergency
3/17/2020	Wisconsin Department of Health Services (DHS) Order #8 Ban on Mass Gatherings
3/18/2020	EOC started Sit Reps

	<p>All schools closed at 5:00pm per Governor Order</p> <p>Hospital Liaisons brought on</p> <p>First confirmed case of COVID in Brown County</p>
3/19/2020	<p>Area Command created</p> <p>Daily conference calls scheduled</p> <p>Health Officers propose Unified Command</p> <p>Brown County Court House closed to public</p> <p>Community Isolation and Quarantine Site (CIQS) first meeting</p>
3/20/2020	<p>Hair Salons, barber shops, nail salons, day spas, tattoo parlors, body art establishments and tanning facilities ordered to close per Governor Order</p>
3/22/2020	<p>First volunteer started with Brown County COVID response</p>
3/24/2020	<p>Governor Evers issued Safer at Home Order, closing non-essential businesses</p> <p>Plan to move Area Command to Neville Museum</p> <p>Warehouse for PPE established at Brown County Highway Department</p> <p>N-95 Mask cleaning set up by Prevea</p> <p>Oneida Nation issues Safer at Home Order</p> <p>Brown County COVID Area Command Public Information Officer (PIO) begins regular press briefings</p>
3/27/2020	<p>CIQS had their first guest at site #5</p>
3/28/2020	<p>CIQS Plan finalized</p>
3/29/2020	<p>US Army Corps Facility Assessment for Alternative Care Site</p>
3/30/2020	<p>Nurses no longer taking intake calls; switched over to other staff to triage</p> <p>Intake Team created</p>
3/31/2020	<p>Alternate Care Sites being investigated</p>
4/1/2020	<p>First positive case at St. John's Shelter</p>
4/2/2020	<p>Support requested from Brown County Human Services</p>
4/3/2020	<p>Standard Operating Procedures created for CIQS Site #7</p>
4/6/2020	<p>Local food processor contacted by Brown County Public Health (BCPH)</p> <p>Press Conference held to announce prepared testing site (Mason and Military – Sears Parking lot)</p> <p>Congressman Gallagher announced Personal Protective Equipment (PPE) Drive in coordination with Brown County at his office in De Pere</p>
4/7/2020	<p>Spring Election held during COVID pandemic</p>

4/9/2020	2 nd local food processor contacted regarding first positive case
4/10/2020	Brown County reported its first death due to COVID
4/12/2020	3 rd local food processor notified of its first positive
4/14/2020	Demobilization Plan for CIQS created
4/15/2020	Brown County has more than 100 confirmed cases of COVID Wisconsin DHS starts helping with contact tracing
4/16/2020	Governor Evers extends Safer at Home Order to 5/26
4/17/2020	First conference call with Centers for Disease Control (CDC); CDC team to deploy to Brown County
4/20/2020	Environmental Health no longer taking intake calls, switched over to other staff triage CDC's first day on site Brown County Deputy Executive Jeff Flynt becomes PIO Advisor Local food processor on-site testing begins
4/22/2020	Site visit at 3 rd local food processor Claire Paprocki becomes PIO 3 rd local food process testing begins
4/23/2020	Site visit at 2 nd local food processor Environmental Health demobilized from COVID activities
4/24/2020	Testing begins at 1 st local food processor
4/25/2020	Community Stakeholder Meeting
4/26/2020	Community Engagement Meeting Last day under Area Command
4/27/2020	Unified Command implemented Daily media briefings changed to virtual Wisconsin National Guard arrived to begin Community Based Testing
4/29/2020	Unified Command evacuated from Neville Museum to Brown County EOC due to flooding
4/30/2020	Community Testing at Resch Center for focused symptomatic individuals with capabilities of testing 400 individuals per day Last day of testing at 3 rd local food processor
5/1/2020	Facilities Branch added to Org Chart Last day of testing at 1 st local food processor
5/4/2020	Site visit #2 at 2 nd local food processor Resch Center Testing Site expanded to all symptomatic individuals

5/6/2020	Community Testing at Casa Alba for any symptomatic individuals now expanding the County's testing capabilities to 800 individuals per day Oneida Nation extends Safer at Home Order through June 11th
5/8/2020	Site visit #2 at 3 rd local food processor County Executive and Unified Command walk through both community testing sites
5/9/2020	Testing sites expanded to anyone wanting to get tested, including both symptomatic and asymptomatic individuals
5/11/2020	Testing site videos created in English, Spanish, and Somali
5/12/2020	Announced Community Testing Sites will remain open until May 22
5/13/2020	Wisconsin State Supreme Court strikes down Safer at Home Order Brown County Public Health issued Safer at Home Order
5/14/2020	City of De Pere Health Department issues Safer at Home Order Intake Screening Group switches to all calls going to voicemail to manage call load Testing sites expand testing capabilities to 1200 individuals per day
5/15/2020	Intake Screening Group officially becomes a Branch Brown County Public Health and De Pere Health Department rescind Safer at Home Orders Highest testing date with 1,258 tests conducted at the two community testing sites
5/19/2020	Two volunteers added to assist the Intake Screening Branch
5/22/2020	Reopening Brown County (version 1) guidelines published on website Last day for National Guard assistance with testing Community Testing Sites closed having tested 12,928 individuals at both community testing sites
5/26/2020	Air conditioning went out at the EOC for three days in 90 degree weather
5/31/2020	Civil Unrest occurred downtown, which led to two concurrent emergencies at the EOC, as well as implications to the downtown Sophie Beaumont building
6/3/2020	Phones for intake were transitioned back to the live answer option
6/5/2020	Demobilization of EOC and Unified Command

MUNICIPALITY AND FIRE DEPARTMENT LEADERSHIP

CITY OF GREEN BAY
Elected and Appointed Officials



Mayor
Eric Genrich

City Council

District 1	Barbara Dorff	District 7	Randy Scannell
District 2	Veronica Corpus-Dax	District 8	Christopher Wery
District 3	Lynn Gerlach	District 9	Brian Johnson
District 4	Bill Galvin	District 10	Mark Steuer
District 5	Craig Stevens	District 11	John S. Vanderleest
District 6	Kathy Lefebvre	District 12	Jesse Brunette

Police & Fire Commission

Rod Goldhahn, Chair
Melissa Cheslock
Warren Wanezek

Marian Boyle Rohloff, Vice Chair
Rashad Cobb

VILLAGE OF ALLOUEZ
Elected and Appointed Officials



Village President
Jim Rafter

Village Board

Lynn Green, Trustee
Jim Genrich, Trustee
Christopher Sampson, Trustee

Rob Atwood, Trustee
Penny Dart, Trustee
Matthew Harris, Trustee

Village Administrator

Brad Lange

GREEN BAY METRO FIRE DEPARTMENT
Chief Officers and Staff Officers
2020

Fire Chief
David W. Litton

Assistant Fire Chief
Robert Goplin

Assistant Fire Chief
Ryan Gibbons

Battalion Chiefs, Suppression

Robert Wiegert
Steve Sellin
Drew Spielman
Michael VandenAvond
Dave Kolz
Anthony Piontek

Administrative Assistant
Lynn Beno

Captain, Fire & EMS Training
Shannon Mobley
Joseph Thompson
Jordan Waack

Support Assistant
Carri Prigge

Captain, Fire Marshal's Office
Joe Gabe

Life Safety Educator, Lieutenant
Shauna Walesh

Lieutenant Code Enforcement
Todd Coolman
Michael Ireland
Cody Johnson

MISSION STATEMENTS

City of Green Bay Mission Statement

The City of Green Bay is a proud community dedicated to enhancing the quality of life for all residents, businesses, and employees through diligent management of our assets and wise investment in our strategic growth.

We value our history, our citizens, our diversity, our businesses, our workforce, our volunteers, our neighborhoods, our downtown, and our waterfront.

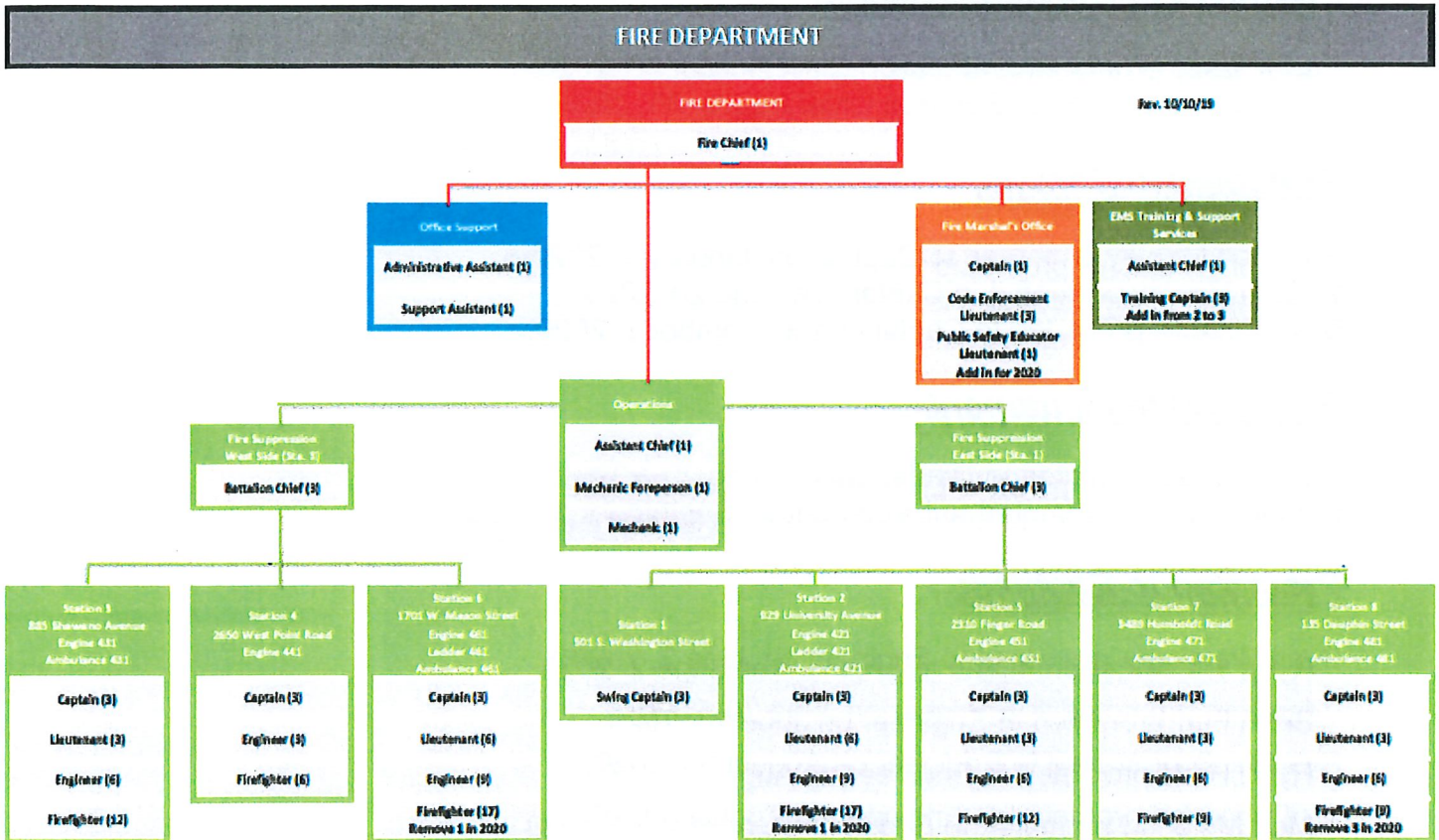
Green Bay Metro Fire Department Mission Statement

The mission of the Green Bay Metro Fire Department is to protect and educate our community, show compassion to all, and continue the time honored tradition and dedication of the fire service.

Village of Allouez Mission Statement

We are to be a responsive, municipal government which provides efficient and cost effective services to a mature residential community.

TABLE OF ORGANIZATION



Fire Personnel 308-192
Fulltime Support Staff 4

PERSONNEL CHANGES

2020 PROMOTIONS

Promoted to Battalion Chief

Eric Jeltema promoted to Battalion Chief August 30, 2020.
Ray Fuiten promoted to Battalion Chief August 30, 2020.

Promoted to Captain

Shannon Mobley promoted to Captain on January 1, 2020
William Mobley promoted to Captain on June 20, 2020.
Mark Polomis promoted to Captain on September 1, 2020.

Promoted to Lieutenant

Andrew Watt promoted to Lieutenant on June 20, 2020.
Richard Wienke promoted to Lieutenant on September 1, 2020.

Promoted to Engineer

Ryan Waldinger promoted to Engineer on June 2, 2020.
Brian Farr promoted to Engineer on June 20, 2020.
Ryan Hintz promoted to Engineer on August 30, 2020.
Matt Maleport promoted to Engineer on August 30, 2020.
Adam Vandembush promoted to Engineer on September 1, 2020.
Jacob Plennes promoted to Engineer on December 10, 2020.

2020 Retirements

Lieutenant Larry Wohlwend retired on June 2, 2020.
Captain Mike Saduske retired on June 20, 2020.
Captain Chad Hadzima retired on September 1, 2020.
Battalion Chief Steve Sellin retired on November 13, 2020.
Engineer Jeff Huguet retired on December 10, 2020.
Battalion Chief Robert Wiegert retired on December 19, 2020.

APPARATUS AND EQUIPMENT

UNIT ID	YEAR	MAKE/MODEL	NOTES	STATUS
Engine 421	2016	Pierce/Velocity	1500 gpm/750 gals.	Active
Engine 431	2012	Pierce Arrow XT	1500 gpm/750 gals.	Active
Engine 441	2009	Custom Fire/Spartan	1500 gpm/750 gals.	Active
Engine 451	2018	E-One Typhoon	1500 gpm/750 gals.	Active
Engine 461	2015	Pierce Velocity	1500 gpm/750 gals.	Active
Engine 471	2009	Custom Fire/Spartan	1250 gpm/750 gals.	Active
Engine 481	2007	Pierce/Quantum	1250 gpm/750 gals.	Active
Engine 412	2006	Pierce Enforcer	1250 gpm/750 gals	Reserve
Engine 413	2004	Pierce/Dash	1250 gpm/750 gals.	Reserve
Engine 414	2002	Pierce/Dash	1500 gpm/750 gals.	Reserve
Truck 421	2010	Pierce/Arrow XT	100-foot platform	Active
Truck 461	2010	Pierce/Arrow XT	100-foot platform	Active
Truck 491	2005	Pierce/Dash XT	105-foot ladder	Reserve
Ambulance 412	2016	Wheeled Coach/Chevy	ALS Ambulance	Active
Ambulance 431	2018	Lifeline/Ford F450	ALS Ambulance	Active
Ambulance 451	2018	Lifeline/Ford F550	ALS Ambulance	Active
Ambulance 461	2017	Lifeline/Ford F550	ALS Ambulance	Active
Ambulance 471	2014	Lifeline/Chevy	ALS Ambulance	Active
Ambulance 481	2017	Lifeline/Ford F550	ALS Ambulance	Active
Ambulance 412	2014	Lifeline/Chevy	ALS Ambulance	Reserve
Ambulance 413	2011	Medtec/Chevy	ALS Ambulance	Reserve
Ambulance 414	2012	Wheeled Coach/Chevy	ALS Ambulance	Reserve
Ambulance 415	2014	Lifeline/Chevy	ALS Ambulance	Reserve

Battalion Chief 411	2016	Chevrolet/Silverado	Command vehicle	Active
Battalion Chief 431	2017	Chevrolet/Silverado	Command vehicle	Active
Battalion Chief 412	2009	Ford Expedition	Command vehicle	Reserve
Water Rescue 421	2008	Ford Super Duty	Zodiac Transport	Active
Marine 1	2015	Lake Assault	28-foot Boat	Active
Water Rescue Boat	2013	Zodiac Inflatable	12-foot Boat	Active
Boat 1	2019	Weld Craft	16' Jon Boat	Active
Boat 2	2019	Weld Craft	16' Jon Boat	Active
Utility 411	2018	Chevrolet 2500	Unstaffed	Active
Pick Up 10	2010	Chev. Silv. 2500HD	Maintenance Shop	Active
MSU 10	1999	Chevrolet 2500	Maintenance Shop	Active
Haz Mat 451	2000	3-D/Freightliner	Unstaffed	Active
Haz Mat 452	1991	Nissan UD 1800	Unstaffed	Active
Squad 441	2005	Chevy. Kodiak/Trailer	Unstaffed	Active
Command Vehicle	2011	Ford F-750	Unstaffed	Active
EMS 1	2015	Medstat 500 UTV	Special Event	Active
EMS 2	2018	Gravelly Atlas UTV	Special Event	Active
Fire/EMS 3	2019	Gravelly Atlas UTV	Special Event	Active
RIV	2012	Pierce/Ford	Special Event	Active
VAN 411	2008	Chevrolet Express Van	Personnel Transport	Active
Foam 1	2004	United Plastics Fab	Bulk Foam Trailer	Active
Foam 2	2008	Foam Hauling Trailer	Bulk Foam Trailer	Active
Chief 401	2016	Ford Explorer	Admin	Active
Chief 402	2016	Ford Explorer	Admin	Active
Chief 403	2016	Ford Explorer	Admin	Active

Training 413	2008	Chevrolet Trailblazer	Staff Vehicle	Active
Training 414	2001	Chevrolet S10	Staff vehicle	Active
Fire Marshal 495	2020	Chevrolet 1500	Staff Vehicle	Active
Fire Marshal 496	2014	Chevrolet Traverse LS	Staff Vehicle	Active
Fire Marshal 497	2020	Chevrolet 1500	Staff Vehicle	Active
Fire Marshal 498	2020	Chevrolet 1500	Staff Vehicle	Active
PIO 499	2008	Ford Explorer	Staff Vehicle	Active

DIVISION REPORTS
OPERATIONS DIVISION

Assistant Chief Robert Goplin

The Operations Division of the Green Bay Metro Fire Department is tasked with protecting the lives and property of the citizens in our jurisdiction, which includes the City of Green Bay and the Village of Allouez. In early 2020, Green Bay Metro Fire Department also began managing operations for the Bellevue Fire Department. Overall, GBMFD personnel responded to 13,574 calls for assistance in Green Bay and Allouez.

The Operations Division is responsible for managing all emergency responses and requests for assistance that come to the department through the Brown County Public Safety Communications Center. These calls for assistance cover many disciplines, all of which require specialized training for all personnel. The department responds to and trains for EMS, Fire, Hazardous Materials, Water Rescue, Rope Rescue, Collapse Rescue, Trench Rescue, Carbon Monoxide, and general assistance incidents.

RESPONSE DATA

Call volume for 2020 decreased by slightly less than 4% from 2019. The global COVID-19 pandemic initially caused a decrease in responses due to significantly decreased social activity and employers adopting “work from home” policies. However, the overall trend continues to demonstrate an increase in incident volume from year to year. EMS continues to be the primary need that the department responds to. While fires are a smaller percentage of responses, the economic impact of fires is significant. An unchecked fire can cause millions of dollars in damage in a short period of time which is why a quick and efficient response is vital.

	2015	2016	2017	2018	2019	2020	Overall Change
EMS/Rescue	8942	8998	9166	9292	9833	9478	6%
Service Call	990	1152	1415	1561	1677	1760	78%
Good Intent	903	992	1058	1282	1176	1205	33%
Fire Alarm/Other Alarm	536	537	528	592	625	551	3%
Hazardous Condition	308	307	311	305	471	244	-21%
Fire	277	237	241	251	229	259	-6%
Other	266	273	219	62	52	64	-76%
Rupture/Explosion	25	14	17	21	24	8	-68%
Severe Weather	5	1	9	10	11	5	0%
TOTAL	12252	12511	12964	13376	14098	13574	11%
*"Overall Change" is shown from 2015 to 2020							
% CHANGE FROM PREVIOUS YR		2.07%	3.49%	3.08%	5.12%	-3.86%	